

AHC DENTAL EDUCATION

20
22

COURSE
GUIDE



OUR FACULTY

COMMUNICATIONS



KATHY METAXAS



DR JEFFREY KHO

ENDODONTICS



ADJ./ASSOC. PROF.
MEHDI RAHIMI



DR MARK
JOHNSTONE



DR JONATHAN
MOORE



PROF. GIAMPIERO
ROSSI-FEDELE



DR GARIMA
SHARMA

ORAL SURGERY



DR TRENT LINCOLN



DR BEN ROBERTSON



DR KRISTIAN VAN
MOURIK



DR ANTHONY LYNHAM



DR GREG PEEK



DR ROLAND
BARROWMAN



DR ADRIAN DEANGELIS



DR MATTHEW
HAWTHORNE



DR RICHARD HARRIS

PAEDIATRIC



DR TIM KEYS



**DR SARAH DUMAIS
PELLETIER**

PERIODONTICS



DR MAZIAR TAVAZOEI

PROSTHODONTICS



DR MICHAEL MANDIKOS



DR SID KOTHARI

TAX AND LAW



BHUPESH KAPHLE



HARRY NICOLAIDIS

CLEAR ALIGNER



DR PAUL DEVER



DR JEFFREY KHO



DR NAUV KASHYAP



ABOUT US

"We facilitate the highest quality educational experiences for the dental profession by connecting the finest educators with those who have a passion for growth and learning."

Australian Hands on Courses

At AHC Dental Education, we focus on Mastering the Essentials of Dentistry. Whether you are a new Graduate or have been in dentistry for 20 years, we strive to give you useful tips and advice from our speakers that you can take to practice the very next day.

There is an increasing number of Dental CE courses on the market promoting the latest new product or technique, or focussing on high-end, technical dentistry, but hardly any courses that target just 'getting the basics right.'

From our ever-popular Endo and Oral Surgery Hands On Workshops, to our new additions - Clear Aligners, we hope to have something to suit you.

We are continuously adding courses to meet demand as courses sell out, to be the first to find out about new courses before the general public and to receive updates;

Email us at: **info@ahcdentaled.com**

Follow us on Facebook at: **www.facebook.com/ahcdental**

Follow us on Instagram at: **www.instagram.com/ahcdentaled**

We look forward to welcoming you to our events!



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DURATION	1 DAY COURSE
TIME	830AM – 500PM
CPD HOURS	7

Clinical and Business Mastery in Clear Aligners

DR JEFFREY KHO AND DR NAUV KASHYAP

COURSE OUTLINE

This is a unique 2-day course that will cover the principles you need to know to make clear aligner therapy in your surgery both predictable and profitable. We will cover clinical tips and tricks built from years of experience as well as the marketing and numbers behind clear aligners to make this profitable in your practice.

COURSE TOPICS

ALIGNERS

- Case Selection - The Importance of Selecting the Right Case
- Taking into Account Skeletal and Dental Aspects
- Red Flags - What Cases to NOT treat! *Important*
- Interpreting an OPG and LatCeph and Why it is Imperative
- Taking a Primescan DI and then using the ortho software, before and after treatment converter
- Getting your Records Right! Full arch impressions and scans, clear photos
- Workflow of uploading an aligner case with connect - Primescan integration
- CBCT integration
- Attachments - What to Use When
- Interproximal Reduction (IPR) - What to Use When
- Assessing your Plan - How to Make it efficient
- BYO Case Planning Session Open Forum

MARKETING AND BUSINESS

- Why Aligners? Benefits for practice adoption, benefits for the patient, why ortho?
- Marketing for clear aligners internally and externally. Building on existing marketing, converting a patient looking for Invisalign to SureSmile
- Profitability of Aligners. In-depth analysis of numbers including practice value
- Remuneration models for associates and owners
- Aligner workflow with respect to day to day efficiencies
- Payment plans



DURATION | 1 DAY COURSE
TIME | 830AM – 500PM
CPD HOURS | 7



Advanced Clear Aligner Course

DR JEFFREY KHO AND DR PAUL DEVER

COURSE OUTLINE

This unique advanced course is designed to share the secrets to unlock the mysteries behind why your cases don't track and how to get out of trouble. The techniques shared can be applied to any system available on the market.

"Dr Kho demystifies clear aligners giving you confidence to start your first cases. Can't wait to start!"

- Dr F. Lillcrap

COURSE TOPICS

- Troubleshooting - How to Get out of Trouble
- Preventing a Posterior Open Bite
- Closing a Posterior Open Bite
- Free Case Diagnosis - BYO cases

HANDS ON COMPONENT

- How to Use Dimple Pliers
- Bootstrap Mechanics
- Segmented Trays
- Using Buttons
- Using Elastics

**Each participant is encouraged to bring along a case for a diagnosis.

Average attendee confidence prior course: 3.20/10
 Average attendee confidence post course: 6.70/10

Proudly Supported by:



**DURATION**

2 DAY COURSE

TIME

830AM – 500PM

CPD HOURS

14

Communications and Case Acceptance Masterclass

KATHY METAXAS, DR JEFFREY KHO

COURSE OUTLINE

Communications is the key to success in dentistry. This comprehensive workshop will equip any dentist with communication essentials that are key to establishing rapport, gaining case acceptance and building strong interpersonal connections in the workplace.

Get your patients to say "YES!" instead of "I'll think about it" or "no".

COURSE TOPICS

COMMUNICATION STYLES

- Dealing with Different Personality Types
- Welcoming and Exiting a Patient
- Likeability
- Non Verbal Communication
- Discussing Fees
- Business of Dentistry
- Getting to the "YES" – Case Acceptance Techniques
- Dealing with Patient Objections
- Dealing with Patient Complaints
- What to do When Things Go Wrong
- Interpersonal Communication Skills - NVC
- Conflict Resolution
- Emotions Chart
- First Impressions Count: How your Personal Appearance Matters

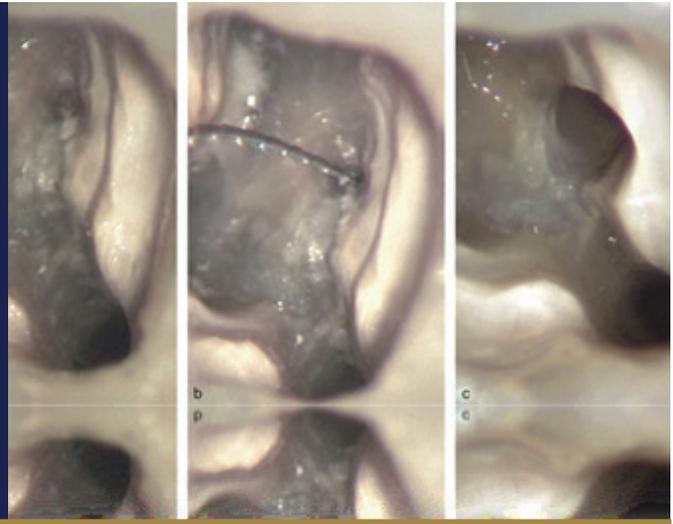
TREATMENT PLANNING

- Case Diagnosis
- Records
- Photography
- Efficient Treatment Planning
- Health Funds
- CDBS Medicare

EMOTIONAL MANAGEMENT

- Dealing with Running Late
- Dealing with Failure
- Self Awareness
- Emotional Awareness

DURATION | 2 DAY COURSE
TIME | 830AM – 500PM
CPD HOURS | 14



Essentials of Endodontics Hands on Course

PROFESSOR GIAMPIERO ROSSI-FEDELE, ADJUNCT ASSOCIATE PROFESSOR MEHDI RAHIMI, DR GARIMA SHARMA

COURSE OUTLINE

This two-day lecture and hands-on course objective is to review the basic biologic principles behind endodontic treatment, enabling participants to carry out routine endodontic treatment in an effective and efficient manner.

Participants will carry out the various clinical exercises on specifically designed endodontic models and natural teeth, right from rubber dam and access to root canal preparation and obturation every step will be covered with interactive demonstrations. Temporisation of teeth with orthodontic bands will also be covered.

COURSE TOPICS

- Understanding the importance of diagnosis before embarking on endodontic treatment
- Pre-operative assessment and treatment planning; Understanding when not to do endodontics
- How to master the rubber dam isolation for routine endodontic cases
- Understanding root canal anatomy and objectives to endodontic access design and preparation
- Tips and tricks for location of MB2 canal
- How to effectively negotiate the root canal system with modern and conservative techniques
- Warm vertical technique for obturation
- How to deal with endodontic emergencies
- AND MANY MORE

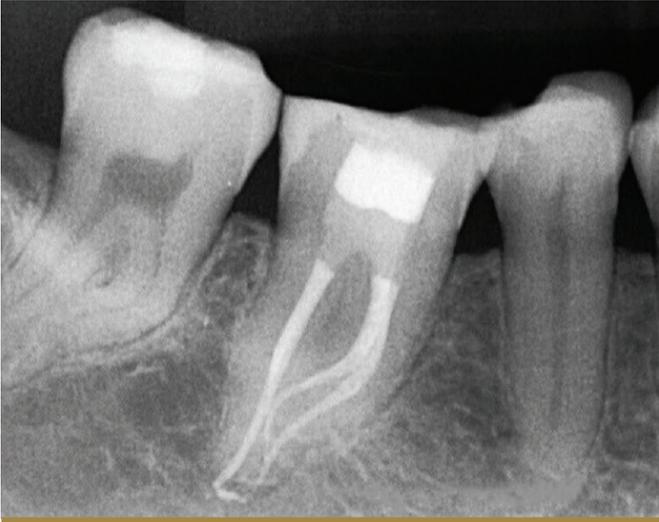
HANDS ON

- Rubber Dam, Access and Molar Bands
- MB2 Location
- Hybrid Warm Vertical Obturation

**This course is also microscope assisted and a lot of the demonstrations will be via the scope of best learning experience

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DURATION	2 DAY COURSE
TIME	830AM – 500PM
CPD HOURS	14

Advanced Endodontics Hands on Course

ADJUNCT ASSOCIATE PROFESSOR MEHDI RAHIMI, DR JONATHAN MOORE,
DR MARK JOHNSTONE

COURSE OUTLINE

If you are struggling with endodontics, then this course is for you. Join Specialist Endodontists Drs Mehdi Rahimi, Mark Johnstone and Jonathan Moore in a 2-Day didactic, lecture and hands on intensive that covers everything from chemo preps to obturation.

COURSE TOPICS

- Endodontic access (includes anatomy) and negotiation
- Root canal length determination and how to optimise the accuracy of the apex locator
- Microbial control techniques - Chemomechanical disinfection of the root canal system
- Root canal preparation using various rotary NiTi instruments with a focus on protaper-next files
- Current concepts and trends in Obturation - focus is on modified warm vertical compaction techniques
- Management of difficult cases and endodontic misadventures
- How to avoid litigation in endodontics
- Principles of endodontic retreatment and use of protaper retreatment files
- Management of open apices and use of mineral trioxide aggregate

HANDS ON

- Locating MB2 ****Course Highlight****
- Warm vertical compaction Obturation technique
- Retreatment and removal of post core

*Participants will have a rare opportunity to use microscopes for their work also

**All participants are required to bring 2 extracted upper first permanent molars with access cavity prepared ready for the MB2 location hands on exercise.

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DURATION | 2 DAY COURSE
TIME | 830AM – 500PM
CPD HOURS | 14



Essentials of Oral Surgery Hands on Course

DRS MATTHEW HAWTHRONE, RICHARD HARRIS

COURSE OUTLINE

If you extract teeth, then this is simply a MUST-ATTEND course. New to dentistry or an experienced clinician, you will learn from our OMFS about the essentials of oral surgery that you never learnt at dental school.

"All the content is super relevant. Ben and Trent are a wealth of knowledge and are very supportive. Would be happy to recommend this to any new grad."

- Dr J. Pham

COURSE TOPICS

- Patient and case assessment
- Know your instruments, what to use and when
- Anaesthesia techniques for the hot pulp
- Modern extraction techniques
- Flap design and bone removal
- When to refer
- Interpreting OPGs
- What to do when things go wrong
- Managing the broken root tip
- Suturing
- Post-operative care

HANDS ON (MODELS)

- Sectionals
- Bone guttering
- Raising a flap
- Suturing

Average attendee confidence prior course: 4.18/10
 Average attendee confidence post course: 6.86/10



DURATION	2 DAY COURSE
TIME	830AM – 500PM
CPD HOURS	14

Essentials of Oral Surgery Hands on Cadaver Course

DRS TRENT LINCOLN, ANTHONY LYNHAM, GREG PEEK, KRISTIAN VAN MOURIK

COURSE OUTLINE

If you have trouble with Exo's then this course is for you. Join our highly regarded OMFS as you do a full 2-day hands on CADAVER intensive. This is a rare opportunity to work under the guidance of our leading oral maxillofacial surgeon and work on human cadavers.

COURSE TOPICS

- Contemporary extraction techniques
- Safe and efficient flap designs
- Different sutures for different situations
- The ABCs of OPGs
- Armamentarium – know what to use and when
- Closure of OAC
- Important practical anatomy
- Exploratory anatomy and local anaesthesia techniques

HANDS ON (HUMAN CADAVERS)

- Sectionals
 - Bone guttering
 - Raising flaps
 - Intraoral Suturing
 - Atraumatic Extractions
 - OAC repair
 - Exploratory anatomy - REALLY see where the IAN, mental nerve, incisive nerve is
- Working on cadavers provides you with an opportunity to perform procedures you will NEVER be able to get on a plastic model, pig jaw or on a real live patient!

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NSK

DURATION	1 DAY COURSE
TIME	830AM – 500PM
CPD HOURS	7



Wisdom Tooth LIVE Hands on Course

DRS TRENT LINCOLN, BEN ROBERTSON, ANTHONY LYNHAM

COURSE OUTLINE

This full day Hands on workshop intensive focuses on the removal of Wisdom Teeth. New to dentistry or an experienced clinician, you will learn about wisdom teeth that you never learnt at dental school.

In this unique LIVE patient course, some attendees will be able to "scrub-in" to watch some of the live wisdom teeth removal procedures chairside. Attendees will also be able to watch on a live video feed.

"Very informative and insightful. Good tips and techniques shared during live demo and sim lab."

- Dr R. Kadori

COURSE TOPICS

- Diagnosis and Assessment
- Interpreting OPG and CBCT scans
- Basic and Advanced Suturing Techniques

HANDS ON (MODELS)

Removal on Dental Simulation Models of the following scenarios:

- Vertical impaction/half eruption
- Mesioangular impaction
- Horizontal impaction/partial eruption
- Horizontal impaction/full impaction

**By the end of the Workshop each participant will have the opportunity to remove AT LEAST 8 impacted wisdom teeth on models and perform a variety of different suturing techniques.

Average attendee confidence prior course: 4.44/10
Average attendee confidence post course: 6.94/10

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DURATION	1 DAY COURSE
TIME	830AM – 500PM
CPD HOURS	7

Essentials of Paediatric Dentistry Hands on Course

DRS TIM KEYS & SARAH DUMAIS PELLETEIR

COURSE OUTLINE

Learn how to improve your interactions with the paediatric patients. This course will be an introduction to paediatric dentistry and help you deal with patients with the most common presentations. This includes; restorative paediatric dentistry, molar-incisor hypomineralisation and dental trauma.

COURSE TOPICS

- How to Examine and Treat Paediatric Patients
- Minimally invasive dentistry approaches
- How to talk interact and talk to parents
- A review of molar-incisor hypomineralisation
- A review of dental trauma

HANDS ON (MODELS)

- Placement of conventional stainless steel crowns
- Placement of conventional stainless steel crowns using Hall technique
- Splint placement for trauma using fishing wire
- Splint placement for trauma using SS wire with bending

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DURATION	1 DAY COURSE
TIME	900AM – 500PM
CPD HOURS	7



Essentials of Periodontics Hands on Course

DR MAZIAR TAVAZOEI

COURSE OUTLINE

Join Specialist Periodontists Dr Maziar Tavazoei in a 1-Day lecture and hands on intensive that covers everything from assessment of the periodontally compromised tooth to surgical debridement.

COURSE TOPICS

- Update on the New Periodontal Classifications
- Diagnosis of implant biological complications and their management strategies
- Specific Local Anaesthesia Techniques for the Periodontal Patient
- Getting to know the periodontal hand instruments that are sitting idle in our drawers
- Getting to know ultrasonic devices and various ultrasonic tips- The when and where
- Periodontal Tips and Tricks – What You Never Learnt at University

HANDS ON (MODELS)

- Periodontal hand instrumentation techniques using universal and site-specific tool
- How to Use an Ultrasonic Safely and Efficiently
- Practical tips about root debridement at anterior, premolars and molars- grasping the instruments, finger rest and hand position.
- What to Use When, and How to Use Them
- How to sharpen the instruments for an optimal efficiency

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**DURATION**

1 DAY COURSE

TIME

900AM – 500PM

CPD HOURS

7

Essentials of Prosthodontics Hands on Course

DRS MICHAEL MANDIKOS, SID KOTHARI

COURSE OUTLINE

One of the biggest restorative challenges for new graduates is being able to assess when a tooth is best served with an indirect restoration. This course covers the theory in assessing which teeth needs what restoration and when. Participants will then be able to perform various crown preparations on models under the guidance of Dr Michael Mandikos.

"I really loved the hands on activities especially with Dr Mandikos and Dr Kothari present to guide and help us."

- Dr V. Jung

COURSE TOPICS

- When do I do a crown?
- Indications for the use of PFM, Zirconia, Emax
- Principles of crown prep design for molars, premolars and incisors

HANDS ON (MODELS)

Crown preparations on:

- Molar
- Premolar
- Incisors

Average attendee confidence prior course: 6.10/10

Average attendee confidence post course: 7.65/10

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 NORLIN DENTAL
Specialist Dental Supply

DURATION	1 DAY COURSE
TIME	830AM – 500PM
CPD HOURS	7
VENUE	BRISBANE



Essentials of Tax and Law in Dentistry

BHUPESH KAPHLE, HARRY NICOLAIDIS

COURSE OUTLINE

Too often, we hear "Well, we just weren't taught this at Uni!" If you are in the dark around your Tax and Legal obligations as a dentist, then this course is for you. Join Industry leaders Bhupesh Kaphle of BDO and Harry Nicolaidis of KL Gates as they navigate through the essentials in tax and law in dentistry.

COURSE TOPICS

TAX

- The Top 3 Things Dentists Need to Watch Out for with the ATO
- Wealth Creation Considerations – Passive Income, Appropriate Structures, Common Dental Specific Strategies
- Tax Effective Strategies & Considerations – Tax Deductions, Personal Service Income, New Draft Professional Practice Guidelines
- Tax Basics – Income Tax, Business Activity Statements, PAYG Withholding, Superannuation
- Common Structures – Sole Trader, Partnerships, Trust, Companies

LAW

- Am I an Employee or Contractor or Neither?
- What's all this about Service and Facility Agreements?
- Agreement Termination and Restraint of Trade
- Official Complaints – What do I do When I get one?
- The Top 3 Mistakes Every Grad Makes

GRADUATE ACCELERATOR PROGRAM (GAP)

From Case Acceptance to Crowns, this comprehensive year long Graduate Program with Australia's leading dental educators will provide you with the tools to become a confident and competent Dentist.

The Graduate Accelerator Program is specifically tailored by Dr Jeffrey Kho who has over 10 years experience in employing and mentoring new graduates. The program focuses on areas of Dentistry that as a new graduate, you will see on a regular or daily basis and areas of dentistry that are crucial for you to become efficient at.

By the end of the GAP program our aim is to have you;

- Providing more for your patients
- Running on time
- Being less stressed
- Becoming a confident, competent clinician



There are TWO options:

OPTION 1:

GAP Essentials – The essential course every dental graduate needs. It is mandatory learning.

OPTION 2:

GAP Excel – The comprehensive CPD package for those graduates who aim for excellence.

COURSE	ESSENTIALS	EXCEL
Oral Surgery General	✓	✓
Prosthodontics	✓	✓
Paedodontics	✓	✓
Endodontics Basic	✓	✓
Communications	✓	✓
Oral Surgery Wisdom	✗	✓
Oral Surgery Cadaver	✗	✓
Endodontics Advanced	✗	✓
Periodontics	✗	✓
Clear Aligners	✗	✓
Tax and Law	✗	✓

TERMS AND CONDITIONS

PRIVACY POLICY

We respect your privacy:

Your privacy is important to us. When dealing with your personal information we observe our obligations under the Privacy Act 1988 (Cth) and comply with the Australian Privacy Principles, as well as other relevant State legislation. This policy sets out how we will collect, use, store, disclose and de-identify your personal information.

The types of information we collect:

The types of personal information we collect include:

- Contact details (name, address, professional information, telephone numbers, email, etc)
- Demographic information (gender, date of birth etc)
- Professional Information (qualifications, specialty etc)
- Activities (participation in AHC Dental Ed Courses).

The types of sensitive information we collect includes records of communication between us, which may include from time to time, information you provide to us or we collect from others. This includes, but is not limited to, the following types of information:

- Personal financial or legal information
- Personal credit card data or banking details
- Any personal information we obtain from you or other official sources about you.

1. Why we collect private information about you:

We are primarily a course provider. We collect your personal information for the primary purpose of providing our services to you. We maintain a secure database of customer details, educational activities and payments. We may also use your personal information to conduct research for continuing professional development purposes and the ongoing improvement of these programs. We do not use the information in any way other than our stated objectives and purposes.

We primarily use your information for the following purposes:

- For the immediate reason for which you have provided it to us (for example, to enable us to process your event registration);
- To maintain contact with you about our services, or to encourage you to learn about what we do, and any other purpose directly related to our work and for which you have provided consent (where it is reasonably required by law).

2. How we collect your information:

We may collect information from you either directly or from third parties. Information we collect from third parties may be by formal or informal means.

Where we collect information from third parties and it is not personal information that is contained in a Commonwealth record, we will take reasonable steps to destroy or de-identify the information as required by law.

We collect personal information about attendees, students, supporters, volunteers, employees, contractors and visitors to our events.

We collect your information in the following ways:

- Face to face contact
- Electronically including through our website and online surveys
- Via social media messages or conversation
- Voice or image recordings
- From forms and other correspondence (both in writing and electronically).

When collecting personal or sensitive information directly from an individual, AHC Dental Ed will take reasonable steps to notify, or otherwise ensure that the individual is aware:

- that AHC Dental Ed privacy policy provides information about how to access and seek correction of that personal information, and about how to lodge a complaint about a breach of the APPs

- of whether AHC Dental Ed is likely to disclose an individual's personal information to overseas recipients and, if it is practicable to specify, the countries in which those recipients are likely to be located.

3. How we use your information:

We only use your personal and sensitive information for the reason we collect it as set out above and for the purpose(s) for which it was collected, or as otherwise permitted by law.

We will not disclose the information that we collect to others without your consent.

4. How we securely store your information:

We take reasonable steps to ensure the security of personal and sensitive information that we hold and to protect it against loss, misuse or unauthorised access, destruction, use, modification or disclosure. Our IT systems are password protected and comply with applicable security standards.

We store your information in electronic systems under our control. We take appropriate steps to protect the security of the information we hold about you, including protections against unauthorised access, virus or other electronic intrusions, fire, theft or loss. Our staff are bound by strict requirements regarding the protection of the privacy of the information we collect and hold about you.

It is our policy to:

- Permanently de-identify personal information where reasonable and possible; and
- Destroy personal information once there is no longer a legal or business need for us to retain it.

5. Who do we disclose your information to:

We do not rent, sell or exchange your information.

If you pay an account or make an online purchase with us, all personal and financial details are secured at all stages of the transaction. Credit card details are sent via a secure payment gateway and details are not stored on our computer servers.

The AHC Dental Ed email marketing system obtains and stores both personal and sensitive user data for the purpose of email communication and providing member content and services.

If you have any issues with disclosure of your personal or sensitive information, please inform us at either the time we collect your information or any later time.

Sometimes we may be legally required to disclose your information, for example, to government departments. Such information would only be disclosed if legally obligated to do so.

6. How you can access or correct your personal information:

It is an important part of providing our services to you that your personal information is up to date. It is important that you advise us at the earliest opportunity of any changes to your personal information so that our records can be updated.

If you wish to access your personal information, and/or update your details, you can access your information by contacting us via our website or at info@ahcdentaled.com.

If you have a question about this privacy policy or want to access your personal information you can contact the us at info@ahcdentaled.com.

We will aim to respond to you within 2 business days of receiving your request.

7. Anonymity:

It is your right to be dealt with anonymously, provided that it is lawful and practicable. We will try to accommodate a request for anonymity wherever possible. However in some circumstances, this may prevent us from communicating with you effectively. If this is the case we will notify you.

TERMS AND CONDITIONS

TERMS & CONDITIONS

COVID-19 SAFE PLAN

AHC Dental Ed has implemented a safe plan to ensure all events, including venue hire, comply with the Government's COVID-19 restrictions.

Registrations

Registrations for AHC Dental Ed events must be received in writing with payment (if applicable) by the RSVP deadline as listed on the website and registration form. Early registration is recommended. If an event is fully booked, a waiting list may be available.

Fees

Registration fees include cost of enrolment, catering, materials and any other items or equipment detailed in the course outline. Bookings by credit card may attract a service fee payable directly to the service provider at time of booking. AHC Dental Ed operates within the Australian dental profession and therefore is carefully monitored by our staff to provide our customers with the latest, competitive prices. All of our prices are in Australian dollars (AUD) and exclude GST (Goods and Services Tax) unless otherwise stated. Prices are subject to change.

Privacy

Attending delegates names and practice details may be included on a Delegate List for distribution to speakers, sponsors, exhibitors and any other affiliated entity involved in the event. Please let us know at time of registration if you do not consent to this information being included on a Delegate List. Delegate details may be passed to an affiliated party, when the event is being presented in conjunction with a third party event provider. This information is solely used for the purpose of recording and confirming credentials once the course is completed.

Photography/Videography

Your image may be photographed or recorded at any time throughout an event and we may publish, use, or reproduce this image or recording of you in published communications, including but not limited to internet, print, video, DVD, television, radio, cable or other electronic applications. Collecting this personal information is to promote our services and to report on our events. Examples of publications are the AHC Dental Ed website, Facebook and Instagram pages. By attending an AHC Dental Ed event, you give your consent to the reproduction or use of your image in full or part for any promotional, advertising and commercial activities of AHC Dental Ed.

If you do not wish to have your image photographed or filmed or included in any of our publications, please contact us to advise us of this fact. Any personal information including an image or recording of your person is securely stored by us and only authorised staff members will be granted access to this information. We take all reasonable efforts to ensure your personal information is not misused, lost or accessed by unauthorised persons.

Cancellations - Refund Policy

Event cancellation or rescheduling by AHC Dental Ed

AHC Dental Ed reserves the right to cancel, postpone, relocate or reschedule any event. In such cases, AHC Dental Ed will endeavour to notify delegates as soon as possible to minimise inconvenience. AHC Dental Ed will not accept responsibility for any travel or accommodation costs incurred by delegates or for changes to delegate work commitments or personal circumstances. Where a refund is due, it will be paid within 30 days of the notification. If an event is rescheduled, a delegate may elect to transfer the fee from the cancelled event to a future event of equal value. In such circumstances, the terms and conditions for cancellation below apply. AHC Dental Ed reserves the right to make changes to the course program, speakers and timing at any time.

Cancellation

A \$200 administration fee applies to ALL cancellations.

- A full refund, less the administration fee, will be given for cancellations received more than 31 days prior to the event.
- A 50% refund, less the administration fee, will be given for cancellations received between 15 to 30 days prior to the event.
- No refund will be given for cancellations made with less than 14 days notice. Cancellations must be received in writing by mail or email. Substitution of delegates may occur at any time at no additional cost.

Failure to attend

A delegate who registers for an event but fails to attend will be liable for 100% of the registration fee.

Transfers of Registration

Delegate transfer requests must be notified in writing no less than 7 days prior to the event.

CPD Hours

Any dentists who attend an AHC Dental Ed event that attracts CPD Hours will receive a CPD Certificate for their records. Please note that CPD is mandatory for current Dental Board of Australia registration.

Supporters

To keep course fees down, some materials and products used in hands-on workshops may be provided by dental suppliers. Representatives may also be in attendance at events.

Events Disclaimer

The information provided for events is correct at time of publication. AHC Dental Ed reserve the right to cancel, relocate, substitute or change, without notice, any aspect of the event program. AHC Dental Ed reserves the right to cancel any activity if minimum numbers are not met. AHC Dental Ed will give as much notice as possible to reduce any inconvenience for delegates.

The information and opinions presented at the professional development events are those of the presenters. Presentations at an AHC Dental Ed event on clinical methods, materials, techniques or approaches to business issues in a dental practice, do not constitute endorsement by AHC Dental Ed. By registering for an AHC Dental Ed event, the delegate takes sole responsibility for the use of any information provided.

AHC DENTAL EDUCATION

20 22

COURSE GUIDE



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 info@ahcdentaled.com